



Independent Automotive Professionals Association
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IAPA

(Independent Automotive Professionals Association)

Several automotive professionals were instrumental in forming, drafting, the Charter and By-laws for IAPA and initiating the Association. IAPA originated in Santa Barbara because this group of automotive professionals saw the need for an association to give voice to not only the business professional but also as an advocate for the driving public.

IAPA's Mission statement: To provide a member driven association for the automotive professional in which representation, products, goods, service, and education (both business and technical) will be provided to our members. To serve, equally, our members, our profession, and the public by improving professional standards to ensure ethical conduct.

IAPA code of ethics:

- To create a successful relationship between the motoring public and the automotive industry.
- To create an atmosphere of personal responsibility to clients.
- To create an automotive facility that attracts the most highly skilled employees in the marketplace.
- To use high quality automotive parts and materials sold by reputable firms.
- To create service invoices that comply with the standards required by the industry and applicable laws.
- To create a business system that is efficient and profitable.
- To create an atmosphere of high standards within the automotive industry and find ways to correct and improve industry standards.
- To create an atmosphere that fosters a high level of integrity.
- To create and use only marketing which is clear and easily interpreted.
- To be committed to a program of continuing education for both technical and management aspects of the business.

IAPA has a seat on the Bureau of Automotive Repair Advisory group, EDD (Employment Development Department), and has a Board seat on Cal-ABC (California Automotive Business Coalition), we affiliated with PIE (Partners In Education), and we have our own scholarship program. IAPA is active in all of these positions and more to ensure a win-win situation for our members and the motoring public.